

COMPANY INFORMATION

Business Name: SAS Island Heights

Share Capital of 2 000 €

Lot 96, Parc de la Baie Orientale

97150 SAINT-MARTIN

RCS Guadeloupe: 928 381 268

Contact email: contact@islandheights.com

CHOICE OF LANGUAGE

This agreement is drafted in both English and French. In the event of any contradiction or discrepancy between the two versions, the French version governs and prevails.

DATA PRIVACY NOTICE (INFORMATIQUE ET LIBERTÉS)

In accordance with French Law No. 78-17 of January 6, 1978 relating to data protection and privacy (Loi Informatique et Libertés), any user who has submitted personal information has the right to access, modify, or delete that data by contacting the Data Protection Officer, Rachel GAULTER, rachel@islandheights.com

PERSONAL DATA PROTECTION POLICY

Publisher Data Controller Identity

This website is published by SAS Island Heights. Access to the website and use of its content are subject to the terms outlined below.

What Personal Data Is Collected on the Website?

“Personal data” refers to any information that can identify you directly or indirectly as an individual, such as during a website visit, a reservation, or when submitting a contact form.

You may be asked to provide personal information such as:

- Your name
- Your email address
- Your phone number
- Your billing address
- Your stay history and preferences
- Your feedback

Purpose of Data Collection

Your personal data is collected to:

- Process reservations and inquiries
- Personalize services and manage customer relationships
- Improve services, for example by measuring guest satisfaction
- Provide promotional offers, only if you consent
- Ensure legal compliance (data access, rectification rights)

If you do not provide required data, you may not be able to reserve a room.

When Is Your Data Collected Online?

We may collect data:

- When you are using the website, by recording your IP address or using cookies
- When you provide information by email or social media
- When you submit feedback using contact forms
- When you respond to satisfaction surveys
- When you ask for a quote

Data Storage

All data is stored on SSL-certified, secure reservation systems. This may include your name, contact details, payment info, preferences, and booking history. Data may be shared with booking software platforms, payment processors, and relevant local authorities.

Sending Data Outside the European Union

We may share some of your Data outside the European Union with service providers located outside the European Union. For example: This site is hosted outside the European Union; and the Dutch side of the island is outside the European Union. However, each transfer is governed by a mechanism that provides protection equivalent to that guaranteed by European Union law.

As the Site is accessible on the Internet, any review or photograph that you share for us to publish could be visible outside the European Union.

Our Commitments

- **Transparency:** No data is collected without your knowledge.
- **Relevance:** Only data necessary for processing your request or personalizing our services is collected.
- **Storage Duration:** Data is retained only as long as necessary to fulfill its purpose, per legal requirements.
- **Security:** We take all necessary precautions to ensure data confidentiality and prevent unauthorized access.
- **Legal Disclosure:** We may share your data with local authorities if required by law or investigation.

Automatic Data Logging

We may automatically log your IP address, service provider, browser type, operating system, pages visited, and timestamp.

Cookies

Cookies recognize your browser and help to improve your experience. Our policy on cookies is below.

Your Rights

In compliance with French Law No. 78-17, you have the right to access, correct, and object to the use of your personal data. You can withdraw your consent or ask us to limit the use of your data while we are working on your request. To exercise these rights, contact the Data Protection Officer named above.

COOKIE POLICY

While browsing the site, information about your device may be stored in “cookies,” depending on your preferences.

We may use cookies for:

- Website functionality
- To secure your transactions
- Analytics

You can choose which cookies to accept when you visit our site. You can also configure your browser to accept or reject cookies at any time.

Rejecting cookies may limit some website functionality.

If you visit an external site linked on our website, then that site will have its own separate cookie policy.

For more information about cookies and your privacy rights in general, please visit <https://www.cnil.fr/>

SITE HOSTING

This website is hosted by:

Host Gator

5005 Mitchelldale St, Ste 100

Houston, TX 77092

USA

CREDITS

This website was created by Keith Sales, keith@salesdigital.com, St Petersburg, Florida, USA

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